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ENGINEERED TIMBER FLOOR CARE AND MAINTENANCE

GENERAL PRECAUTIONS

- Fit protective pads to furniture legs to reduce risk of damaging the floor. To protect the floor surface use protective mats for furniture with castors. Lay rugs over the clean floor so dirt is not trapped underneath.
- Dirt and grit can lead to excess wear and scratching of a hardwood timber floor. Use dirt trapping mats at all exterior doors to minimize dirt, sand and grit that might be brought inside. Small rugs and hall runners are also helpful for collecting the dirt that can scratch a hardwood timber floor.
- All timber floors will fade, darken or change shades over time. Exposure to sunlight will increase this process. Rotate rugs periodically and protect the floor from direct sunlight with curtains or blinds.
- High heel shoes can dent a hard floor surface. Special care should be taken to remove shoes that have exposed heels with sharp points to avoid potential damage to a timber floor.
- Pets with long nails or claws can scratch and dull the floor finish, make sure pets nails or claws are trimmed regularly and kept blunt.
- Timber joint contraction / expansion movement due to varying air moisture content is also a natural phenomenon. Prolonged exposure to environmental factors such as heat and moisture would cause damage / movement to the timber floor. Keep rooms ventilated to minimize joint movements.
- Where replacements are necessary, inherent grains, tonal differences, veins are characteristics of a natural material, thus it is not possible to achieve total consistency of color and grain in its selection and installation.

CLEANING TIPS

-  To remove surface dirt and grit, regularly sweep or vacuum with a soft bristle head. Keep door mats clean.
-  For stubborn dirt, damp-mop the floor using a well rung mop as over wetting a floor when mopping or cleaning can change the moisture balance and cause a floor to expand, with some resulting in cupping. For this reason, it is important to ensure that mops and cloths are well wrung so that as little water solution as possible wets the floor.
-  Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products. These products can be too abrasive and scratch the surface, or may make a floor dangerously slippery. Some products may leave a film of silicon or wax on the timber which may hamper recoating of your floor in the future. Never use Spirits or Kerosene, as any type of petroleum distillate will degrade the coating and irreversibly dull the floor.
-  Wipe up spills and leaks promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly.
-  Steam mops are not recommended for cleaning timber floors. Steam (moisture) is forced into the joints of the timber and any small incisions, breaks or cracks on the timber floor surface resulting in unusual reactions in the timber such as cupping. The heat from the steam mop could also cause damaged to the coating on the floor.